



*Customer Service Department*

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January 2017

**Re: 8% rebate under the Ontario Rebate for Electricity Consumers Act, 2016**

Dear Customer,

As of January 1, 2017, the Government of Ontario has introduced an 8% rebate under the *Ontario Rebate for Electricity Consumers Act, 2016* ("The Act") equal to the provincial portion of the Harmonized Sales Tax (HST) on the bills of residential, farm, small business and other eligible customers. This 8% rebate will begin to appear on electricity bills for eligible customer's consumption, effective January 1, 2017.

Under the additional eligibility criteria provided in the Act, you may be eligible to receive the 8% rebate on your bill. Please read carefully and complete the attached self-declaration form if you are eligible to receive the 8% rebate. Please return the completed form to Niagara-on-the-Lake Hydro so that your account can be registered to receive the rebate. Please note that if your status changes, it is your responsibility to notify Niagara-on-the-Lake Hydro of that change as it may affect your eligibility to receive the 8% rebate.

Please note that it is your responsibility to provide accurate information on the form to qualify for the rebate and you may be subject to a third-party audit at any time to verify the information you provided. Failure to do so will lead to the requirement to reimburse the full amount of the 8% rebate to Niagara-on-the-Lake Hydro.

If you qualify for the rebate, Niagara-on-the-Lake Hydro will retroactively credit your account for electricity consumption effective January 1, 2017. If the declaration is submitted after January 1, 2019, the rebate will be applied for a maximum of two years from the date you provided us with the completed self-declaration form.

If you have any questions, please feel free to contact our Customer Service department at (905) 468-4235 or [billing@notlhydro.com](mailto:billing@notlhydro.com).

Sincerely,

Niagara-on-the-Lake Hydro Inc.



