

## View how your bill might look based on a contract with an electricity retailer...

Simply enter the retail contract price and our calculator will generate a side-by-side comparison of a monthly bill statement.

Enter the retail contract price:  \$/kWh

**Monthly Bill Statement UTILITY**

Account Number:  
000 000 000 000 0000 0

Meter Number:  
0000000

**Your Electricity Charges**

**Electricity**  
 300 kWh On-peak @ X.X ¢ /kWh  
 300 kWh Mid-peak @ X.X ¢ /kWh  
 200 kWh Off-peak @ X.X ¢ /kWh

**Delivery**  
X.XX

**Regulatory**  
X.XX

**Debt Retirement Charge**  
X.XX

**Your Total Electricity Charges**  
X.XX

H.S.T. X.XX

**Ontario Clean Energy Benefit (-10%)**  
(-X.XX) CR

**Total Amount**  
\$X.XX

**Monthly Bill Statement RETAIL CONTRACT**

Account Number:  
000 000 000 000 0000 0

Meter Number:  
0000000

**Your Electricity Charges**

**Electricity**  
 Supplied By: your selected retail company  
 Global Adjustment X.XX  
 800 kWh @ X.X ¢ /kWh X.XX

**Delivery**  
X.XX

**Regulatory**  
X.XX

**Debt Retirement Charge**  
X.XX

**Your Total Electricity Charges**  
X.XX

H.S.T. X.XX

**Ontario Clean Energy Benefit (-10%)**  
(-X.XX) CR

**Total Amount**  
\$X.XX

## Global Adjustment and Retail Contracts

- If you are buying your electricity from your utility, your electricity price already includes your share of certain electricity-related costs referred to as the Global Adjustment (called the Provincial Benefit prior to Jan 1, 2011).
- If you switch to a retailer, you will have to pay your share of the Global Adjustment **in addition to the contract price.**
- The Global Adjustment will appear as a new separate line on your utility bill.

Find out more about the Global Adjustment on the OEB's website at [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca)

The Ontario Energy Board (OEB) can help you become an informed energy consumer.

Visit [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca) for information on a range of topics:

- The charges that appear on your energy bill.
- Current and historical electricity and natural gas prices.
- Time-of-use pricing and smart meters.

## Have more questions?

Contact our Consumer Relations Centre

(open Monday to Friday, 8:30 a.m. until 5 p.m.)

**1-877-632-2727** (toll-free within Ontario)

**416-314-2455** (within the GTA or outside Ontario)

[consumerrelations@oeb.gov.on.ca](mailto:consumerrelations@oeb.gov.on.ca)

# Take Charge

## Understanding Your Electricity Bill



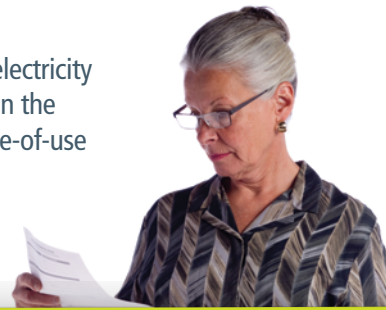
Aussi disponible en français.  
 This material is also available  
 in other languages. Visit our  
 website or contact our Consumer  
 Relations Centre.



**Ontario Energy Board**

# Understanding Your Electricity Bill

Below is a sample electricity bill for consumers on the Regulated Price time-of-use (TOU) pricing.



To find out more on these bill items visit [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca).

**▶ Electricity**  
Currently low-volume consumers (household and small businesses) pay either tiered or TOU electricity prices on the Electricity line of their bill. Both prices are based on the same forecast (under the OEB's Regulated Price Plan) of how much it will cost to supply your electricity over the next 12 months. Twice a year (May 1<sup>st</sup> and Nov 1<sup>st</sup>) the OEB reviews the forecast and, if necessary, adjusts prices accordingly.

**▶ Delivery**  
Charges on the Delivery line approved by the Ontario Energy Board are:

- Distribution Costs  
The cost to deliver electricity to your home or business.
- Transmission Costs  
The costs to deliver electricity from generating stations to your utility along a high-voltage transmission system.

**▶ Regulatory**  
Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

**▶ Debt Retirement Charge**  
A charge used to pay down the debt of the former Ontario Hydro.

Monthly Bill Statement	
Account Number:	000 000 000 000 0000 0
Meter Number:	0000000
<b>Your Electricity Charges</b>	
<b>Electricity</b>	
300 kWh On-peak @ X.X ¢ /kWh	X.XX
300 kWh Mid-peak @ X.X ¢ /kWh	X.XX
200 kWh Off-peak @ X.X ¢ /kWh	X.XX
<b>Delivery</b>	X.XX
<b>Regulatory</b>	X.XX
<b>Debt Retirement Charge</b>	X.XX
<b>Your Total Electricity Charges</b>	<b>X.XX</b>
H.S.T.	X.XX
<b>Ontario Clean Energy Benefit (-10%)</b>	<b>(-X.XX) CR</b>
<b>Total Amount</b>	<b>\$X.XX</b>

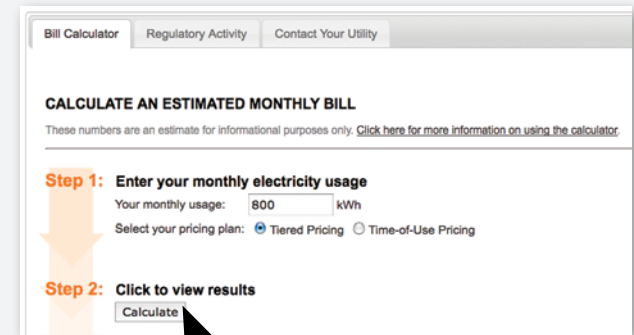
**▶ Ontario Clean Energy Benefit**  
The Ontario Government has taken 10% off your electricity bill to help you with the costs of building a clean energy future. Learn about the new Ontario Clean Energy Benefit: [ontario.ca/energyplan](http://ontario.ca/energyplan) or 1-888-668-4636.

## Check Out the OEB's Online Bill Calculator

The OEB's online bill calculator can help you better understand your electricity bill and how you can better manage your electricity use by:

- Reducing your energy use
- Shifting some of your use to less expensive times

### Follow these simple steps:



The numbers generated by our bill calculator are an estimate for informational purposes only. There are other factors that affect your total bill that may account for differences between this estimate and the bill you regularly receive from your utility. Always refer to your utility bill for actual usage and totals.