# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF NIAGARA-ON-THE-LAKE HYDRO INC.

# Niagara-on-the-Lake Hydro Inc. has applied to change its Large Use Service Retail Transmission Rates, effective July 1, 2022. Learn more. Have your say.

If the application is approved as filed, Niagara-on-the-Lake Hydro Inc.'s current OEB-approved Large Use Service Retail Transmission Rates will change effective July 1, 2022, as follows:

	Current	Proposed
Network Service Rate	\$ 3.48 per KW	\$ 5.46 per KW
Line and Transformation Connection Service Rate	\$ 0.89 per KW	\$ 0.88 per KW

Niagara-on-the-Lake Hydro Inc. states that the change is needed because of the planned connection of a new large use customer and the closing of operations of a previous large use customer.

Niagara-on-Lake Hydro Inc. has also applied to change the current Specified Customer Revenue Variance Account to a general Large Use Customer Revenue Variance Account. The variance account, if approved will track any variances in revenues resulting from changes in the new customer's load. Any accumulated balance in the variance account will be cleared annually following the Ontario Energy Board's review of the balance.

#### THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Niagara-on-the-Lake Hydro's application. During this hearing, we will question Niagara-on-the-Lake Hydro on its request to change its Large Use Service Retail Transmission Rates and to amend the noted variance account. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide, if any changes will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

# **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review Niagara-on-the Lake Hydro's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Niagara-on-the Lake
  Hydro's application and make arguments on whether the OEB should approve Niagara-on-the Lake
  Hydro's request. Apply by June 10, 2022, or the hearing will go ahead without you and you will not
  receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

# **LEARN MORE**

Our file number for this case is **EB-2022-0158**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2022-0158** on the OEB website: <a href="www.oeb.ca/participate">www.oeb.ca/participate</a>. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

### **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written, Niagara-on-the Lake Hydro has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **June 10, 2022**.

#### **PRIVACY**

If you write a letter of comment, your name and the content of your letter will be placed on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.

