

WHAT IS PRE-AUTHORIZED PAYMENT (PAP)

You will get your bill via mail or email (if you register for paperless billing online) approximately 16 days prior to an automatic withdrawal from your financial institution. On the due date of your bill, your bank will automatically deduct the amount from your account, just as if you had presented a cheque. Your payments are recorded automatically and individually on your monthly bank statement or pass book.

This plan is optional. This authorization may be cancelled at any time by providing written notice to Niagara-on-the-Lake Hydro Inc., allowing 10 days for us to act upon your request. Upon such termination, any balance due thereafter shall be payable directly to Niagara-on-the-Lake Hydro Inc. If a credit exists on your account it will be applied to your next bill or refunded upon request.

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any payment that is not authorized or is not consistent with this agreement. To obtain a form for a reimbursement and for information on your recourse rights, please contact your financial institution or visit www.cdnpay.ca.

Please note: PAP is for this account only and is not automatically transferred to another service location.

AUTHORIZATION

By signing this contract I have read and understand the Pre-Authorized Payment plan and authorize my bank to debit my Canadian account for all billing payments payable to Niagara-on-the-Lake Hydro Inc. for recurring payment of my hydro and/or water bills.

CUSTOMER INFORMATION *(Please Print)*

Full Name: _____

Address: _____

Phone #: _____

Hydro Account Number: _____

Signature: _____ Date: _____

PLEASE PROVIDE ONE OF THE FOLLOWING:

- A voided cheque
- A photocopy of a cheque
- A pre-authorized debit form from your financial institution

