

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF NIAGARA-ON-THE-LAKE HYDRO INC.

Niagara-on-the-Lake Hydro Inc. has applied to lower its electricity distribution rates effective May 1, 2021.

Learn more. Have your say.

Niagara-on-the-Lake Hydro Inc. has applied to the Ontario Energy Board to lower its electricity distribution rates effective May 1, 2021. If the application is approved as filed, a typical residential customer of Niagara-on-the-Lake Hydro Inc. would see a decrease of approximately \$0.19 per month. Other customers, including businesses, may also be affected.

The above-noted distribution rate decrease reflects the net effect of the request to increase rates based on the application of the OEB-approved formula which considers inflation and other factors intended to promote efficiency, and the request to give customers a credit resulting from the clearance of balances in certain deferral and variance accounts.

Niagara-on-the-Lake Hydro Inc. states that in 2019 it earned more than the amount approved by the Ontario Energy Board. As a result, the Ontario Energy Board will review Niagara-on-the-Lake Hydro Inc.'s request for an inflationary increase in the context of its reported over earnings.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Niagara-on-the-Lake Hydro's application. We will determine whether the company has used the applicable models and formulas required by the OEB and whether to approve Niagara-on-the-Lake Hydro's request for rate adjustment. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate change will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Niagara-on-the-Lake Hydro's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Niagara-on-the-Lake Hydro's application and make arguments on whether the OEB should approve Niagara-on-the-Lake Hydro's request. Apply by **November 9, 2020** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to Niagara-on-the-Lake Hydro's proposed rate change in the context of its 2019 earnings.

LEARN MORE

These proposed charges relate to Niagara-on-the-Lake Hydro's distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2020-0042**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2020-0042** on the OEB website:

www.oeb.ca/participate. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Niagara-on-the-Lake Hydro has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **November 9, 2020**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be placed on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.



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