

Niagara on-the-<u>[ake HYDRO</u>

Corporate Structure

Board of Directors

- 1. Lord Mayor Betty Disero
- 2. Councillor John Wiens
- 3. Jim Ryan (Chair)
- 4. Bob Cheriton (Vice-Chair)
- 5. Jim Huntingdon
- 6. Nick Miller
- 7. Philip Wormwell
- 8. Marnie Cluckie (CAO)





Niagara on-the-Lake HYDRO

Ownership

- 25% NOTL
- 75% City of Niagara Falls

Mission

- Profits
- Economic development
- Competition

Products

- Commercial fiber
- VOIP
- Wireless
- Fiber-to-the-Home (FTTH)

2022 Focus

Expansion of FTTH

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Our Values

Our values reflect how we try to operate and our desire to maintain the trust that the community has placed in us:

- Safety
- Integrity
- Customer Focus
- Shareholder Value

Niagara on-the-<u>[ak</u> Hydro

Pandemic Impact

- Various changes in power rates over year
- No recovery of lost revenue, increased costs
- Collections consistent through-out year
- Adjusted safety protocols for staff and visitors as required
- All staff vaccinated
- Remained open as much as possible

2021 Activities

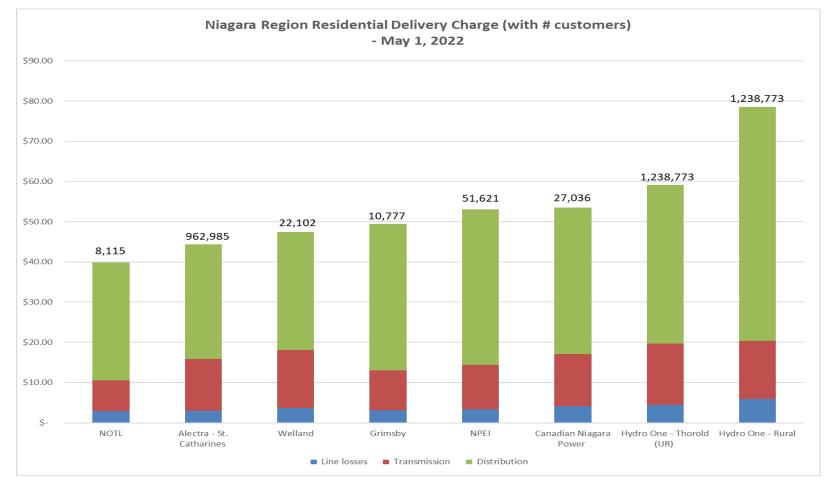
- No lost time incidents
- New VP Operations
- 41.7 MVa transformer at NOTL Station energized
- Commenced Gate St. conversion to underground
- Part of Lakeshore Rd. converted to 27.6 kV from 4 kV
- Rebuilt part of Line 8 overhead line
- Purchased transformers and wiring for inventory
- Grid modernization 2 switches and 1 reclosure installed
- Transformer wraps by Shaw Festival

2022 Plans

- Continued focus on safety
- Complete Gate St voltage conversion to underground
- Hwy 55 converted to underground in Virgil with Region project
- Concession 6 and Warner Rd. voltage conversion
- Concession 6 bypass near Virgil
- Locates planning
- Supply chain issues
- Transformer wraps

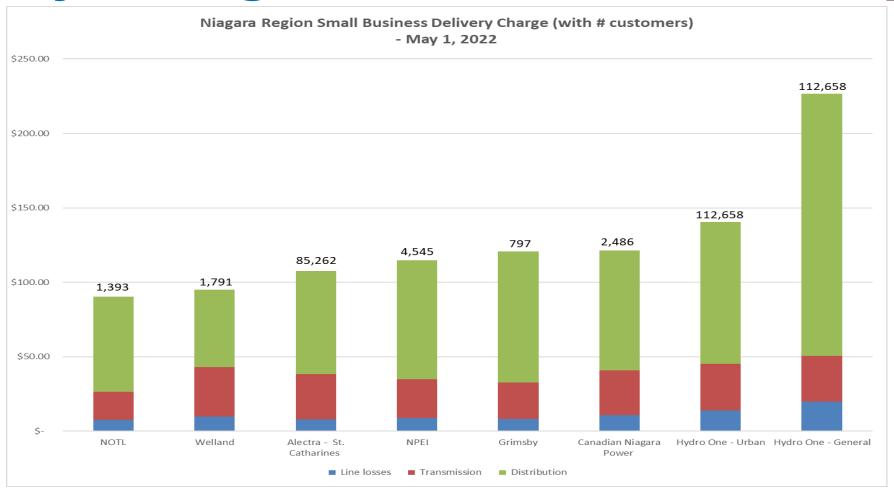
Niagara on-the-<u>[ake</u>

Niagara Region Hydro's Delivery Charges - Residential



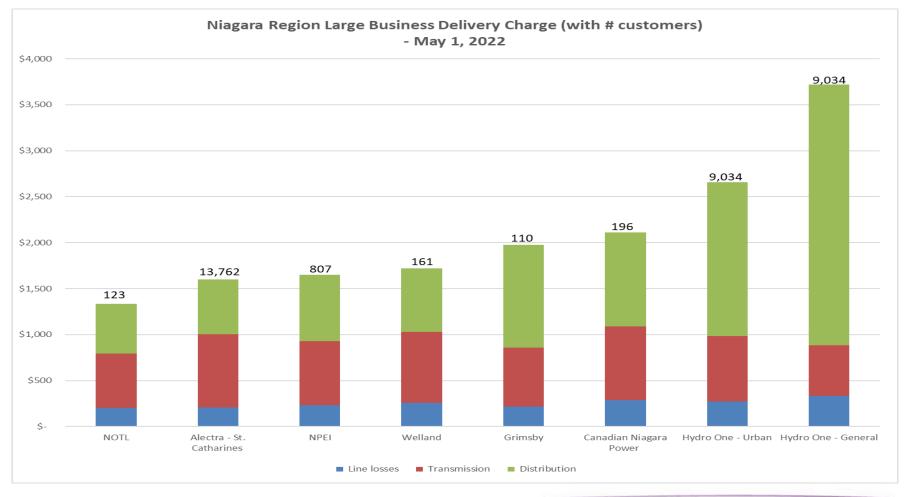
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Niagara Region Hydro's Delivery Charges – Small Business



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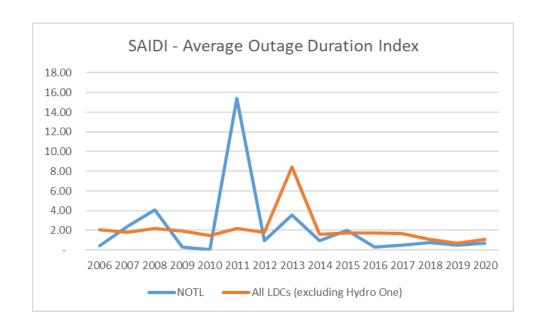
Niagara Region Hydro's Delivery Charges – Large Business

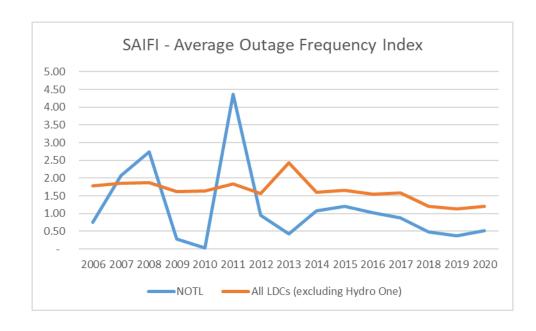




Reliability

We measure reliability based on how many outages you have and how long they are.

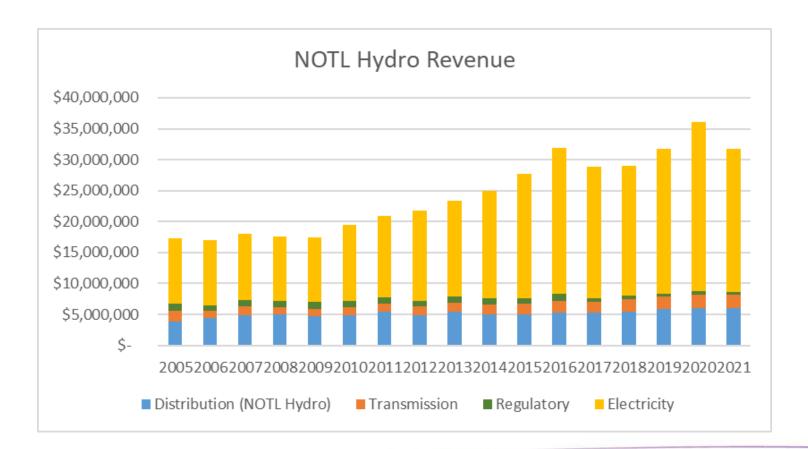




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NOTL Hydro Revenue

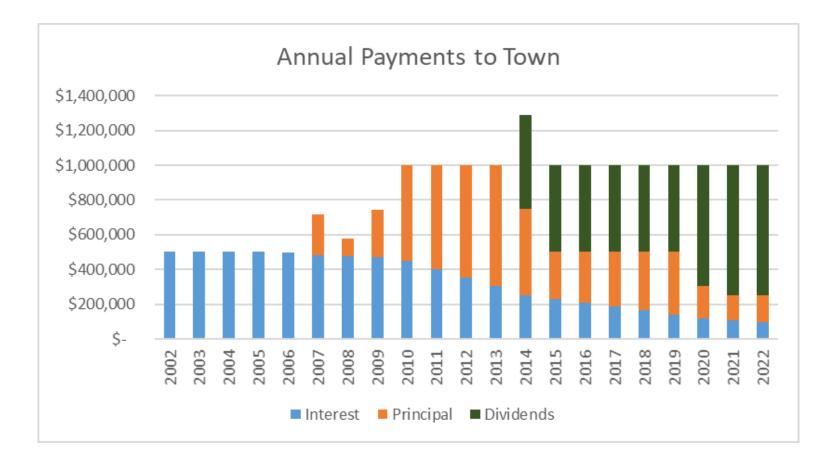
- 19% of hydro revenue kept by NOTL Hydro
- · Cost of electricity has declined as certain costs now covered by taxation revenue



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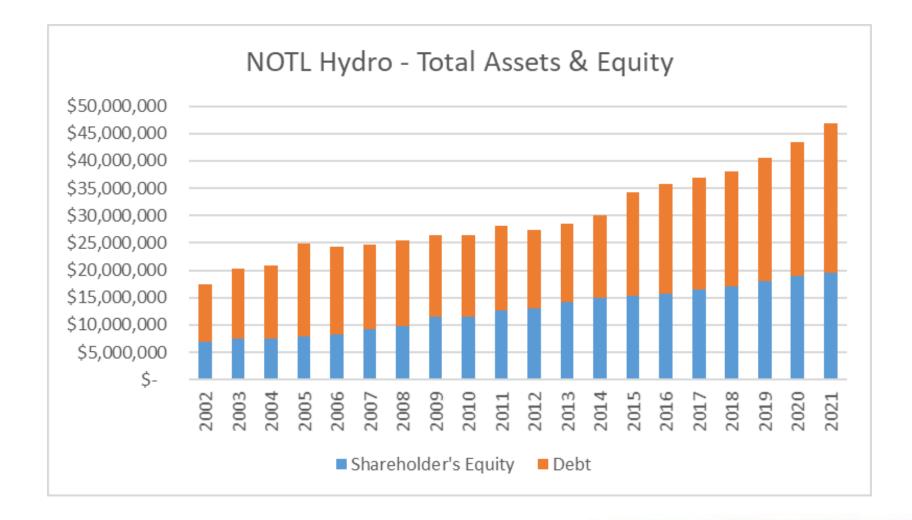
Annual Payment to Town

Annual Payments to Town of \$1 million helps lower property tax rates



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Book Value of NOTL Hydro



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Corporate Resolutions

- 1. Approval of minutes from 2021 AGM
- 2. Approval of 2021 Audited Financial Statements
- 3. Appointment of KPMG as Auditors for 2022
- 4. Appointment of Directors
- 5. Confirmation of all acts